



Provider communication

General information and system updates

November 28, 2023

Tualta's Skills-Based Training

Applicable to: Mercy Care Long Term Care and Mercy Care DD

Mercy Care would like to alert our provider partners to a new education and support program for our Care Givers made available through Tualta.

Family Members may access at no cost the skilled-based training and resources. Tualta is an online personalized training platform containing thousands of documents/videos all designed to help families build the skills necessary to manage care at home by:

- Improving confidence
- Reducing stress
- Preventing burnout by learning care skills

Access to Tualta is available at mercycare.tualta.com.

For further information, an English and Spanish flyer is listed below:

- [Mercy Care/Tualta Skills-Based Training \(English\)](#)
- [Mercy Care/Tualta Skills-Based Training \(Spanish\)](#)

As always, don't hesitate to contact your Mercy Care [Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for all you do!

[Sign up for our email list](#)

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