



**Provider communication**  
*General information and system updates*

February 6, 2024

**Update on ALTCS EP/D contract award**

**Applicable to: Mercy Care Long Term Care**

On Friday, Feb. 2, the AHCCCS Chief Procurement Officer denied Mercy Care's protest of the ALTCS E/PD contract awards.

We are reviewing AHCCCS's decision and will continue to share important updates. More information on the status of the ALTCS E/PD RFP can be found on AHCCCS's website at [mercyar.es/altcsrfp](http://mercyar.es/altcsrfp) and the Mercy Care website at [mercyar.es/news](http://mercyar.es/news).

We appreciate your partnership in continuing business as usual, in order to avoid disruption to members. While we continue to pursue all options for an alternative outcome, we're still focused on serving our members and providers during the current contract, through September 30, 2024.

It is important to know that this activity does not impact Mercy Care's other lines of business, including Mercy Care ACC-RBHA, Mercy Care Developmental Disabilities, Mercy Care Advantage, and Mercy Care DCS CHP.

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