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## Provider communication

*General information and system updates*

**June 18, 2024**

### **Excessive Heat Warning from 7/19 & 7/20/2024**

**Applicable to: Mercy Care Complete Care, Mercy Care ACC-RBHA, Mercy Care Long Term Care, Mercy Care DD, Mercy Care DCS CHP and Mercy Care Advantage**

The National Weather Service (NWS) has issued an Excessive Heat Warning in effect from 10am Friday 7/19 until 8pm Saturday 7/20... for The Northwest Valley of the Phoenix Metro Area, The East Valley of the Phoenix Metro Area, Buckeye/Avondale, Deer Valley, Central Phoenix, North Phoenix/Glendale, Scottsdale/Paradise Valley, South Mountain/Ahwatukee, and Southeast Valley/Queen Creek, Central La Paz County, Kofa, Yuma, Southeast Yuma County, Gila River Valley, Central and Southern Mohave county including the Kingman area.

There are dangerously hot conditions. Afternoon temperatures range from 112 to 118 degrees. Please see attached [Excessive Heat Advisory Flyer](#) and bookmark our new [Heat Relief](#) page where you can find cooling centers and resources for our members.

As always, don't hesitate to contact your [Mercy Care Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Be safe!

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