



Provider communication

General information and system updates

May 23, 2024

Internal Medicine Ambulatory Medical Record Review (AMRR) Information

Applicable to: Mercy Care Complete Care, Mercy Care ACC-RBHA, Mercy Care Long Term Care, Mercy Care DD, and Mercy Care DCS CHP

Mercy Care is providing a copy of the updated Internal Medicine Ambulatory Medical Record Review (AMRR) Tool.

[Internal Medicine \(IM\) AMRR Tool CY24](#)

Please click on the link to access the revised audit tool. The Internal Medicine Tool was completed and updated in collaboration with the Arizona Association of Health Plans (AzAHP) and will be used to complete medical audits for the contract year.

See [CY23 Internal Medicine AMRR Opportunities for Improvement](#) to view system wide trends and recommendations to assist with compliance.

As always, don't hesitate to contact your Mercy Care [Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for all you do!

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