

SPRING 2023

Peer Support –  
a look from the other side

connections

1. A brief history of peer support in Maricopa County
2. Arnold vs. Sarn stipulates
3. Health plans and peer support
4. Peer support in the crisis continuum
5. Q&A



- Arnold vs. Sarn
- SMI direct care clinics
  - Peer and Family Support Specialist
- Connecting the dots
  - What didn't work?
    - Lived experience – perspective is hard
  - What did?
    - Lived experience – it matters



Increase Capacity!

- ACT Services
- Supported Employment
- Supported Housing
- Peer and Family Support Services

Who, what, why and how?

- Capacity
- Utilization
- What about the outcomes?



La w s u i t f i l e d 1981

St i p u l a t i o n i n 2014

- OIFA “OyFah”
- Peer reach in
  - Magellan Complete Care of Arizona – a case study
    - The Clinical ‘Process’
    - Intervention
    - Outcomes
- Peer support and the national landscape
  - Varied application
  - Reimbursement challenges
  - True integration



- Navigation

- Who better to help navigate complex care delivery systems?
- Help with that first system ‘engagement’
- Re-engagement
  - What worked, what did you like the best about your previous experience?
  - What didn't you like?

- Best service at the worst time

- Engagement
- Affirmation
- Connection



*Lived experience is an invaluable, readily available, evidenced based intervention that makes a difference.*



Thank you

Questions?

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