



### Prior Authorization Standard Request Form

(Do not use this form for DME, Home Health, Therapy, ECT, Psychological Testing, or for any Inpatient Behavioral Health Services)

Request completed by: \_\_\_\_\_ Phone #: \_\_\_\_\_

Date of Request: \_\_\_\_\_

Total Number of Pages: \_\_\_\_\_

**Important Note: Standard prior authorization requests are processed within 14 calendar days of receipt. For urgent prior authorization requests please call 1-800-624-3879 to ensure optimal processing time.**

#### Member Information

Member Name: \_\_\_\_\_ Member ID #: \_\_\_\_\_ DOB: \_\_\_\_\_  
Other Insurance: Yes    No    If yes, please specify: \_\_\_\_\_ Phone #: \_\_\_\_\_

#### Ordering Physician Information

Physician Name: \_\_\_\_\_ TIN/NPI #: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone #: \_\_\_\_\_ Fax Number: \_\_\_\_\_  
Contact Person: \_\_\_\_\_

#### Servicing Provider/Facility Information

Servicing Provider/Facility Name: \_\_\_\_\_ TIN/NPI #: \_\_\_\_\_  
Address: \_\_\_\_\_ Phone #: \_\_\_\_\_ Fax #: \_\_\_\_\_

Diagnosis Code(s): \_\_\_\_\_  
CPT Code(s): \_\_\_\_\_  
Clinical Rationale for service request: \_\_\_\_\_

#### Patient History

**Other Exams:**

**Significant Signs and Symptoms:**

**Duration of Symptoms:**

**Other Treatments Performed:**

**Please include supporting document which might include:**

**Physician Notes    Other    Lab Results    Specialist Consult Notes    Diagnostic Tests**  
**Radiology Results    Assessments    Medication Lists**

**Important: To prevent delays in processing time, please provide completed documentation specific to this request. Failure to do so may impact the final determination for this authorization.**

**Authorization does not guarantee payment. All authorizations are subject to member eligibility on the date of service. If member is determined ineligible, the member may be responsible for these services. To ensure proper payment for services rendered, referral provider/facility must verify eligibility on the date of service. You may verify eligibility through our Mercy Care Secure Web Portal located in the top central portion of our Mercy Care website at <https://www.mercycareaz.org/>.**