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Provider communication

General information and system updates

June 27, 2023

AHCCCS Notice - Audio Only Telehealth Changes

Applicable To: Mercy Care Complete Care, Mercy Care ACC-RBHA, Mercy Care DD and Mercy Care DCS CHP

On June 15, 2023, Mercy Care received a notification from AHCCCS regarding [Audio Only Telehealth Changes](#). We would like to inform our provider network of this change, as we follow all AHCCCS directives.

Please don't hesitate to contact your [Mercy Care Network Management Representative](#) with any questions or comments. You can find this [Notice](#) and all other provider notices on our Mercy Care website.

Thanks for all you do!

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